

A Smarter Workflow for a Healthier Organisation

How Dietitians Australia used OpenWater to cut admin time by 70%, eliminate errors, and build a consistent digital workflow

OVERVIEW

Dietitians Australia is the peak body for dietitians and nutrition professionals across the country, representing more than 9,000 members. The organisation advocates nutritional health, supports dietitians' professional development, and regulates the Accredited Practising Dietitian (APD) credentialing program, ensuring high professional standards in the field.

Dietitians Australia works nationally to advance evidence-based nutrition and promote the vital role of dietitians in improving community health.

PROBLEM

Dietitians Australia previously managed its awards and application processes manually, relying on Word documents, email submissions, and spreadsheets. Each nomination required individual acknowledgment, eligibility checks, and manual coordination with judges, making tracking and communication slow and inconsistent. The process was labour-intensive, prone to human error, and placed a heavy administrative burden on staff - especially during the annual conference season.

The organisation needed a streamlined, centralised system to automate submissions, eligibility verification, and judging, improve visibility across each stage of the process, and free staff from repetitive administrative work.

AT A GLANCE



INDUSTRY

Professional/Trade Association

SOLUTION

OpenWater

MEMBER SIZE

9,000+

WEBSITE

dietitiansaustralia.org.au

PARTNER

integr8tiv

“ *OpenWater saved time at every step.* ”

- Business Systems Project Manager of Dietitians Australia

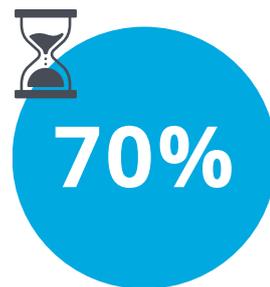
THE IMPACT



**Streamlined experience
for applicants and
judges**



**Seamless
synchronisation of
dashboards**



**Administrative Time
Saved**

SOLUTION

Dietitians Australia transformed its awards management by implementing OpenWater, creating a single integrated system. OpenWater replaced hundreds of disconnected Word documents, spreadsheets, and emails with a streamlined digital workflow that automated nominations, eligibility checks, judging, and notifications, giving staff real-time visibility across every stage.

Following the success of the awards rollout, Dietitians Australia extended OpenWater to also start managing conference abstracts to dramatically streamline their conference programs and speakers.

- ✓ **Cut administrative time by 70%**, allowing staff to focus on member engagement and strategic projects.
- ✓ **Full visibility** through real-time dashboards, staff can easily track nominations in progress, submitted, or under review, simplifying management of timelines and outcomes.
- ✓ **Seamless experience** for applicants and judges, the intuitive online portal enables easy submission, review, and scoring, delivering faster turnaround times and greater satisfaction for all involved.

“*The time that OpenWater has saved has been amazing. Submissions are much more visible, and the process is far easier for the team to manage.*”

- Business Systems Project Manager of Dietitians Australia